

It is generally agreed upon that the defective product will be returned to the service address given below with a brief description of the fault by organised return or, in the case of repair outside the warranty period, with sufficient postage, taking the appropriate packaging and shipping guidelines into account. **Please note that your product (depending on the model) will be free of all operating materials when returned for safety reasons.** The product sent to our service centre must be packaged in such a way that damage to the product under complaint is avoided during transport. After successful repair / replacement, we will send the product back to you free of charge. If products cannot be repaired or replaced, a sum up to the purchase price of the defective product may be refunded at our own discretion, taking into account any deduction for wear and tear. These warranties are only for the benefit of the original private purchaser and cannot be assigned or transferred.

5. **Extension of the warranty period to 10 years:** Scheppach offers an additional warranty extension of 5 years on products of the Scheppach 20V series. Thus, the warranty period for these products totals 10 years. Batteries / rechargeable batteries, battery chargers and accessories are excluded from this. You can claim this warranty extension by registering your Scheppach product from this range at <https://garantie.scheppach.com> no later than 30 days from the date of purchase. After registering online successfully, you will receive confirmation for the item-related warranty extension.
6. **In order to submit your warranty claim, please contact our service centre.**

Preferably, please use our form on our homepage:
<https://www.scheppach.com/de/service>

Please do not send us any products without first contacting and registering with our service centre.

Contacting our service centre first is mandatory to claim these warranty promises. Warranty claims must be made before expiry of the warranty period within 14 days of discovery of the defect. For this purpose, the original purchase receipt and, if necessary, confirmation of the item-related warranty extension are required.

7. **Processing time** - We normally process complaint consignments within 14 days of receipt at our service centre. If, in exceptional cases, the processing time mentioned is exceeded, you will be informed in good time.
8. **Wear parts are generally excluded from the warranty!** - Wear parts are: a) supplied, attached and/or installed batteries / rechargeable batteries as well as b) all model-dependent wear parts (i.e. belts, saw blades, tool attachments, grinding discs, filters, carbon brushes etc., see operating manual). The warranty does not cover batteries or rechargeable batteries that are deeply discharged or those with damaged housing or battery terminals.
9. **Cost estimate** - Products that are not covered or no longer covered by the warranty will be repaired at extra cost. Upon request to our service centre, you can send in the defective products for a cost estimate and, if necessary, give the service centre approval for the repair in writing (by post, e-mail). No further processing will take place without approval for the repair.

10. **Claims other** than those mentioned above cannot be asserted.

The warranty conditions only apply in the current version at the time of the complaint and, if necessary, can be found on our homepage (www.scheppach.com).

In case of translations, the German version is decisive.

**Scheppach GmbH ·
 Günzburger Str. 69 ·
 89335 Ichenhausen (Germany)**

Tel: +800 4002 4002 ·

E-Mail: customerservice.GB@scheppach.com ·

Internet: <https://www.scheppach.com>

We reserve the right to make changes to the warranty conditions at any time without prior notice.

17 EU Declaration of Conformity

Original Declaration of Conformity

Manufacturer:

Scheppach GmbH
 Günzburger Straße 69
 D-89335 Ichenhausen

We declare under our sole responsibility that the product described here complies with the applicable directives and standards.

Brand: **SCHEPPACH**
 Art. designation: **CORDLESS STRIMMER
 C-LT300-X
 5910904900**

EU directives:

2014/30/EU, 2006/42/EC, 2000/14/EC_2005/88/EC,
 2011/65/EU*

* The object of the declaration described above fulfils the regulations of the directive 2011/65/EU of the European Parliament and Council from 8th June 2011, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

Applied standards:

EN 60335-1:2012/A15:2021; EN 50636-2-91:2014;
 EN IEC 5014-1:2021; EN IEC 55014-2:2021

Documentation authorised representative:

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 Ichenhausen, 21.11.2023


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